



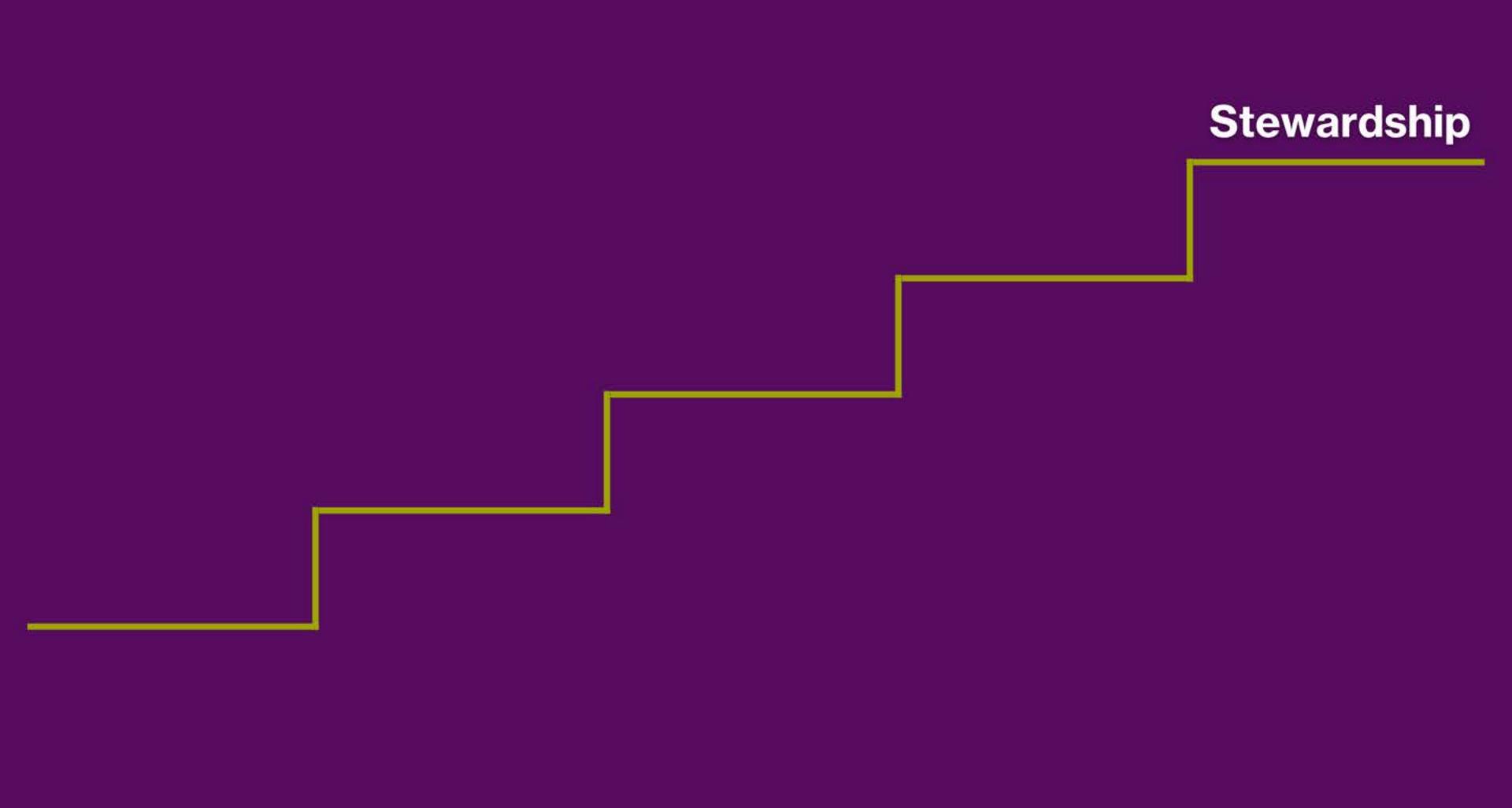


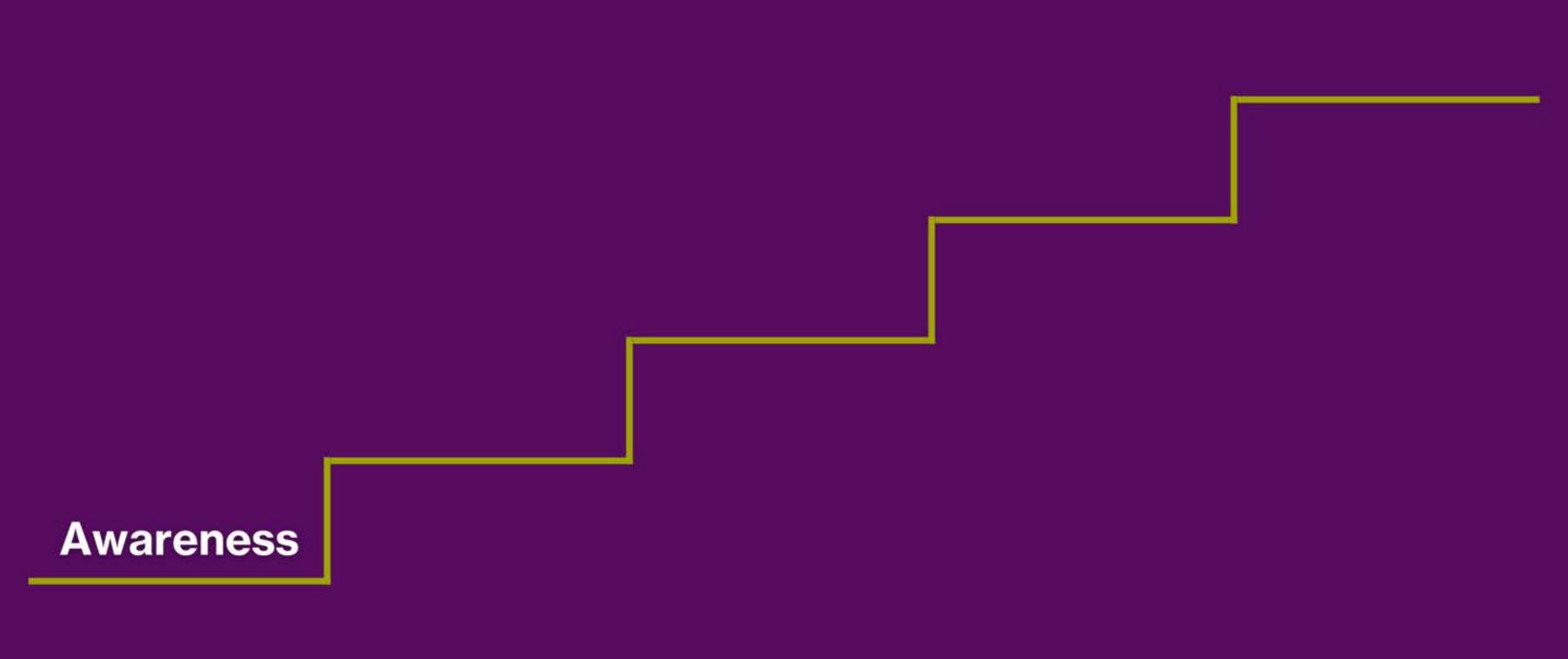






What was your path?





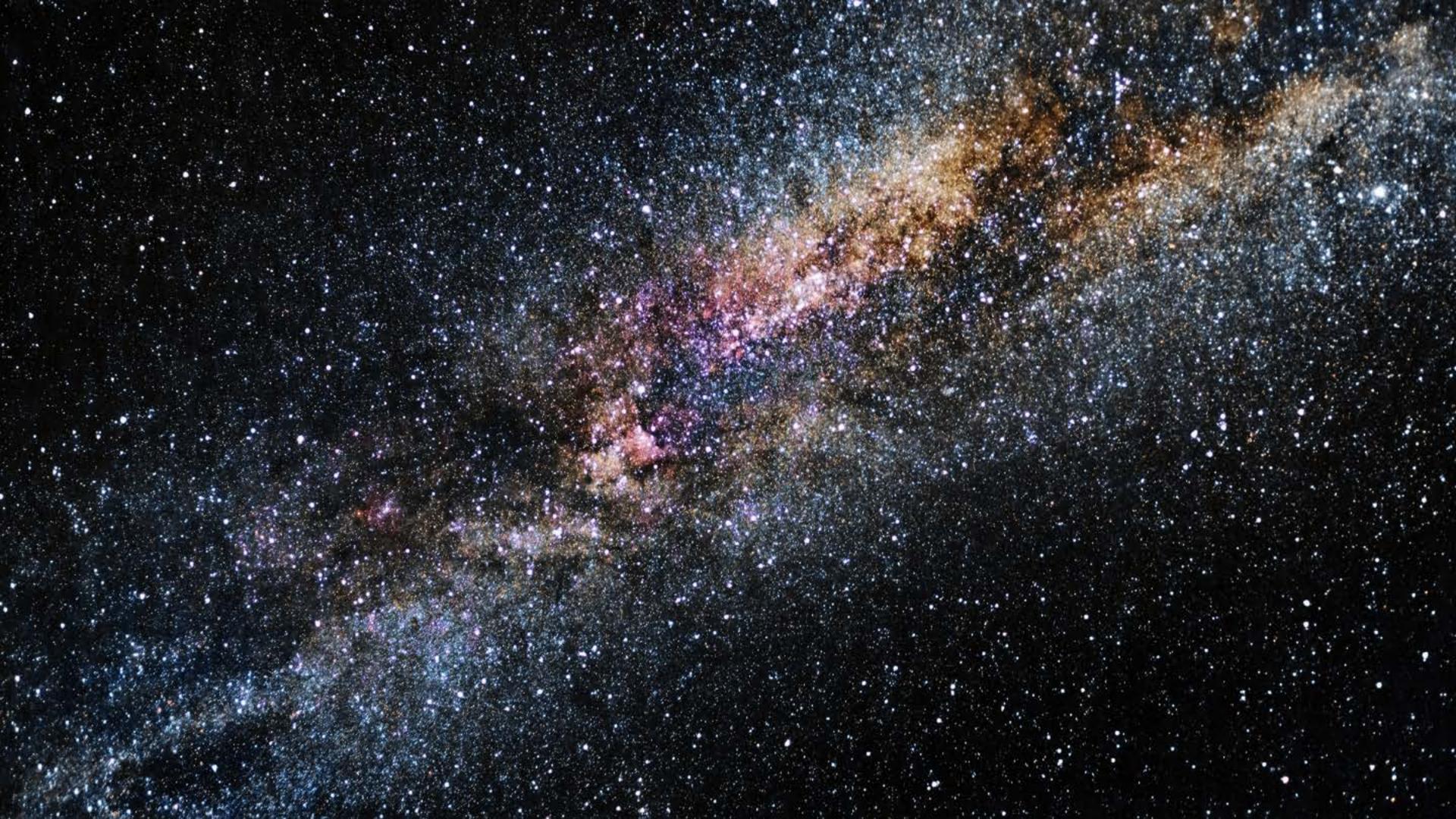
Belonging

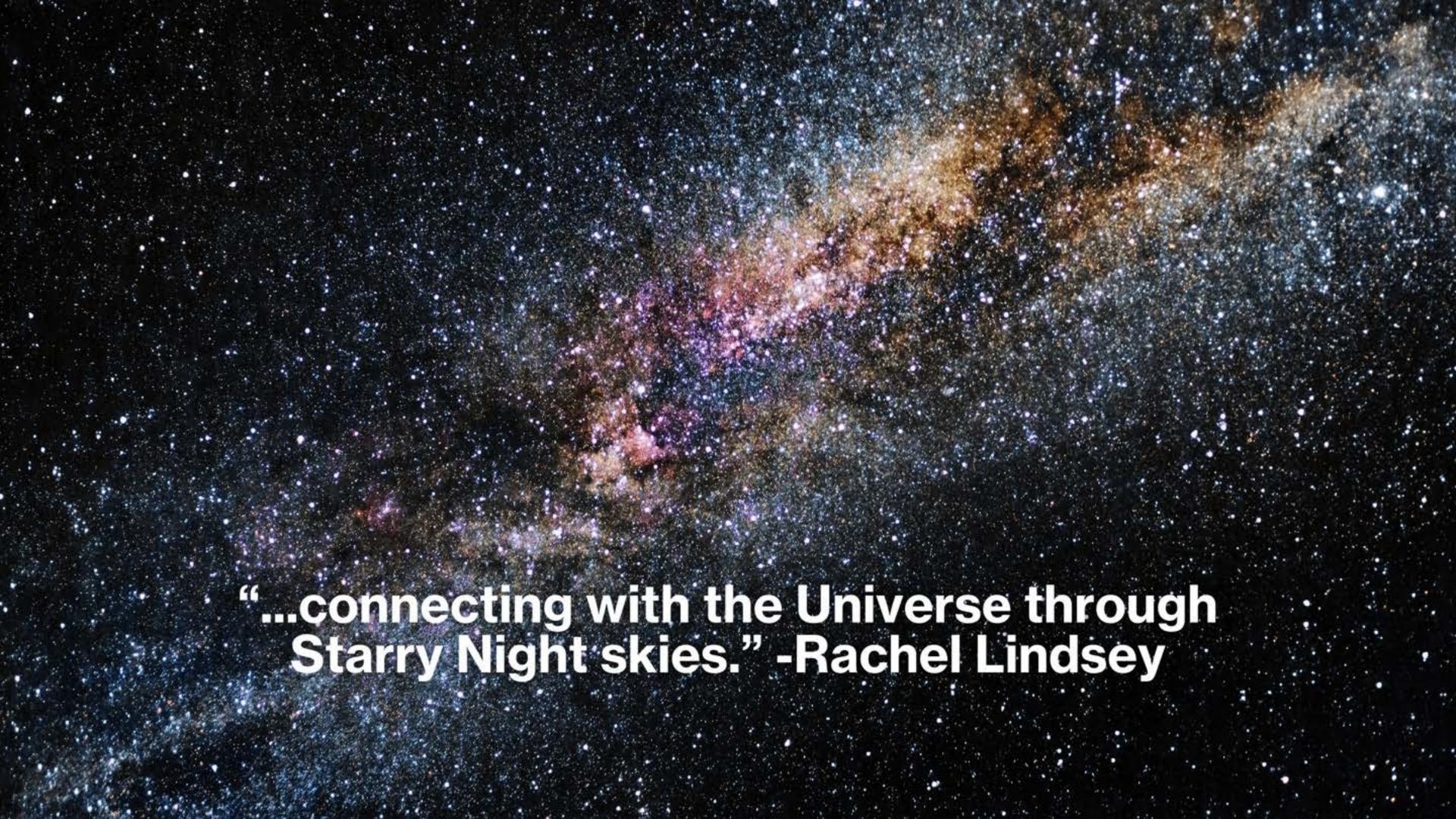
BELONGING

SAFETY FEELING

PHYSIOLOGICAL NEEDS

Joy Belonging





Joy Belonging

Appreciation

Joy

Belonging

Stewardship

Appreciation

Joy

Belonging

Stewardship the <u>visitor</u> experience Appreciation Joy Belonging

A few examples

"...a friend suggested we go to Garner State Park. I never expected that weekend to hug my soul the way it did. This was to be my first adult connection to Nature 'my happy Place'."





"...my favorite holidays and summer vacations were spent visiting grandparents in Wimberley - splashing around on the Blanco River, searching for fossils, and listening to birds."





"I remember my initial terror during some of my first times in a rowboat. It was the patience and calm that both of my parents showed that finally made me feel at ease, and l developed a love for paddling."



the <u>visitor</u> experience Appreciation Joy Belonging

Vision



Appreciation

Joy

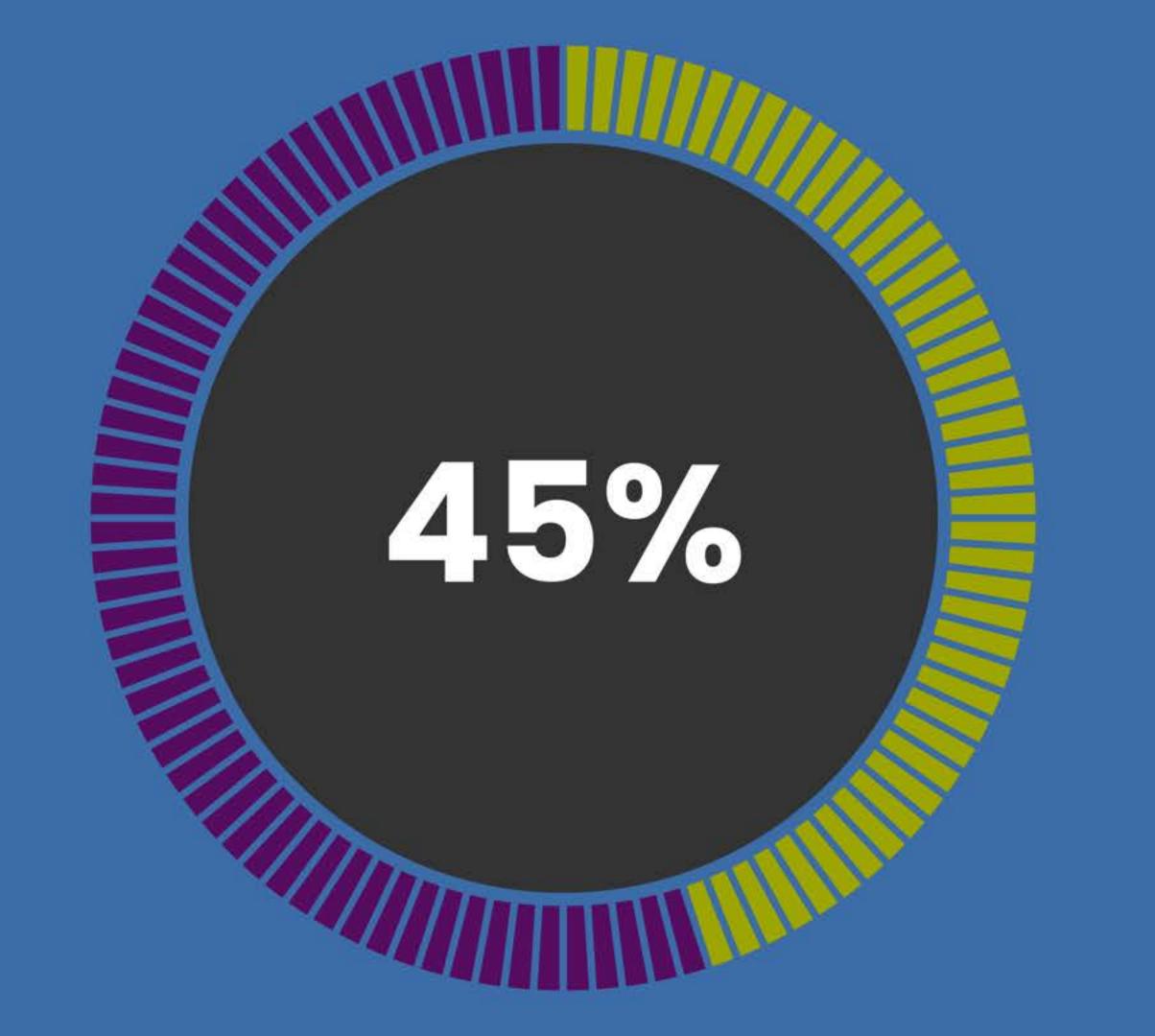
Belonging

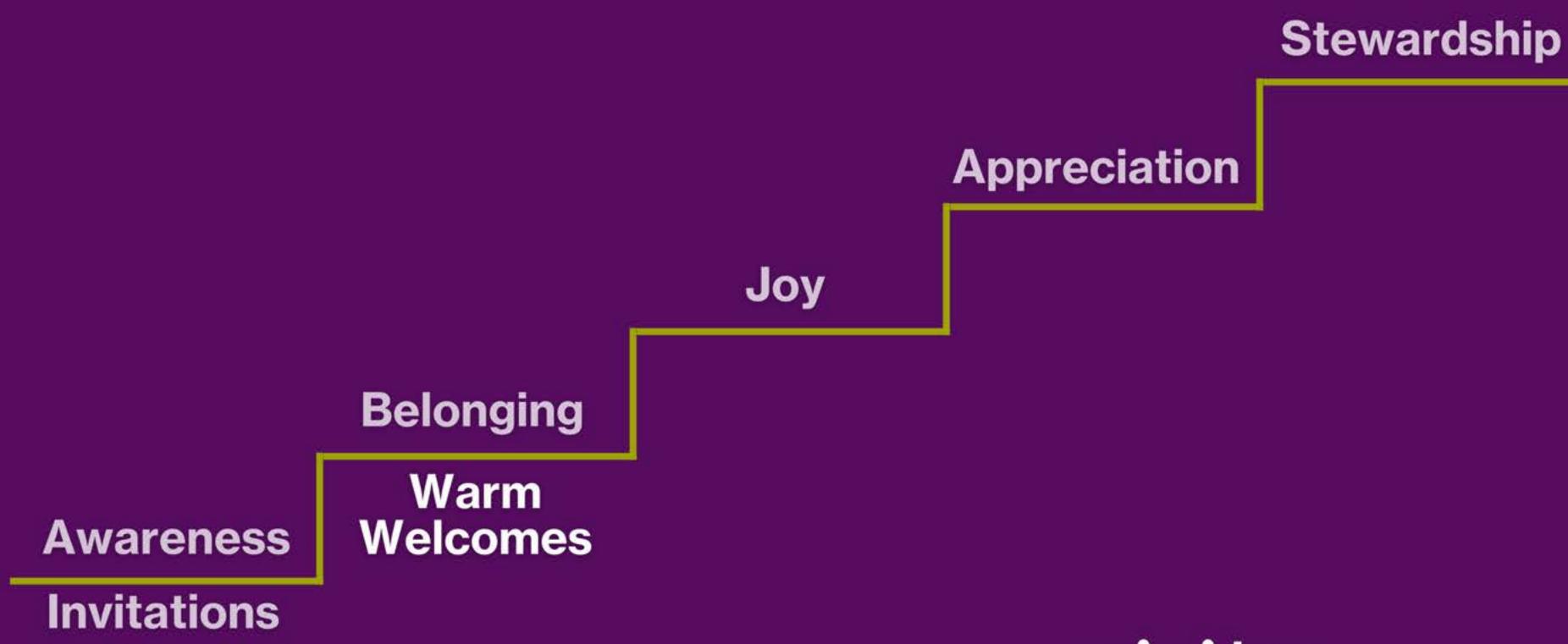
Awareness

Stewardship Appreciation Joy Belonging Awareness

visitor services

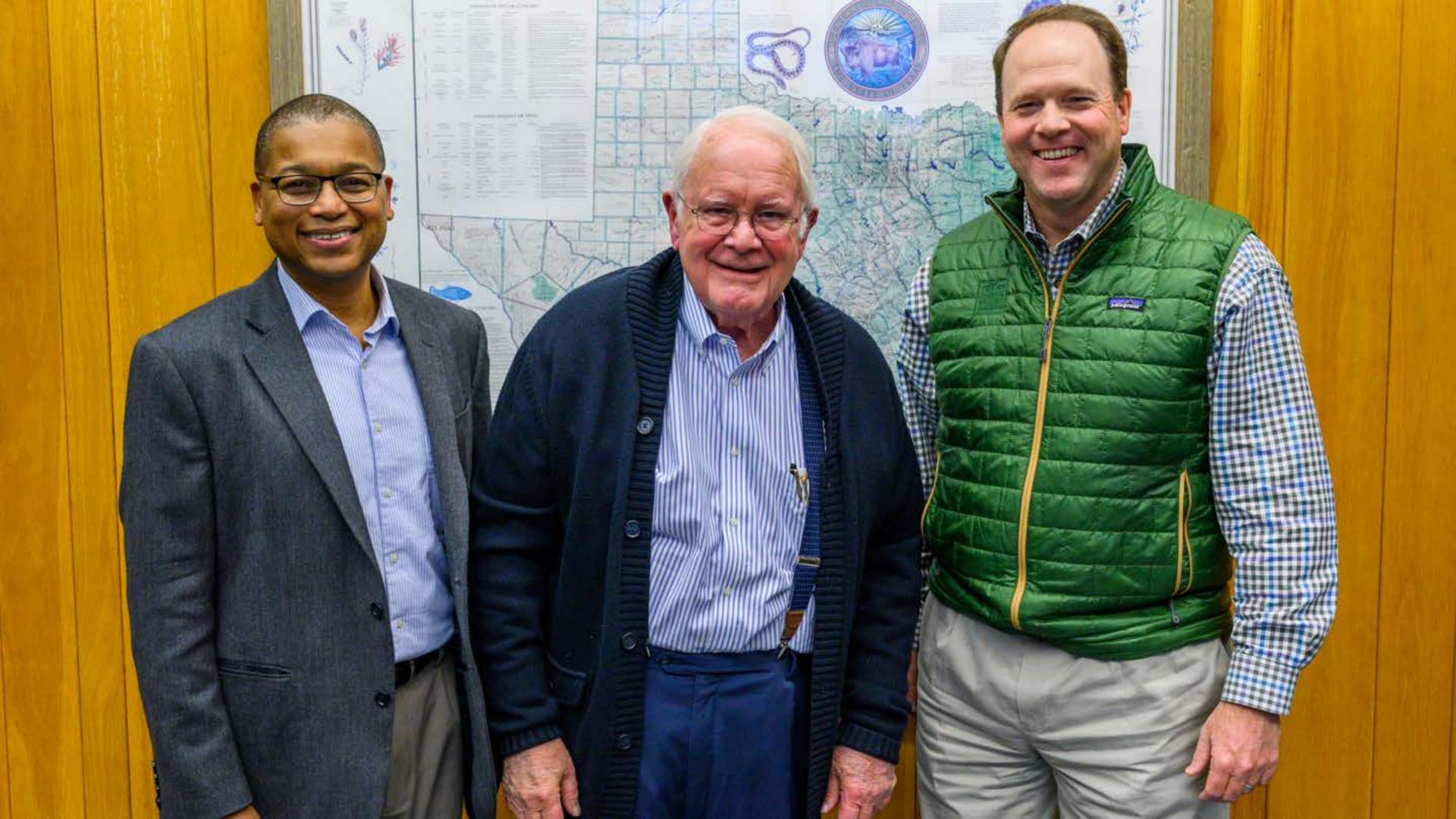
Stewardship Appreciation Joy Belonging Awareness Invitations visitor





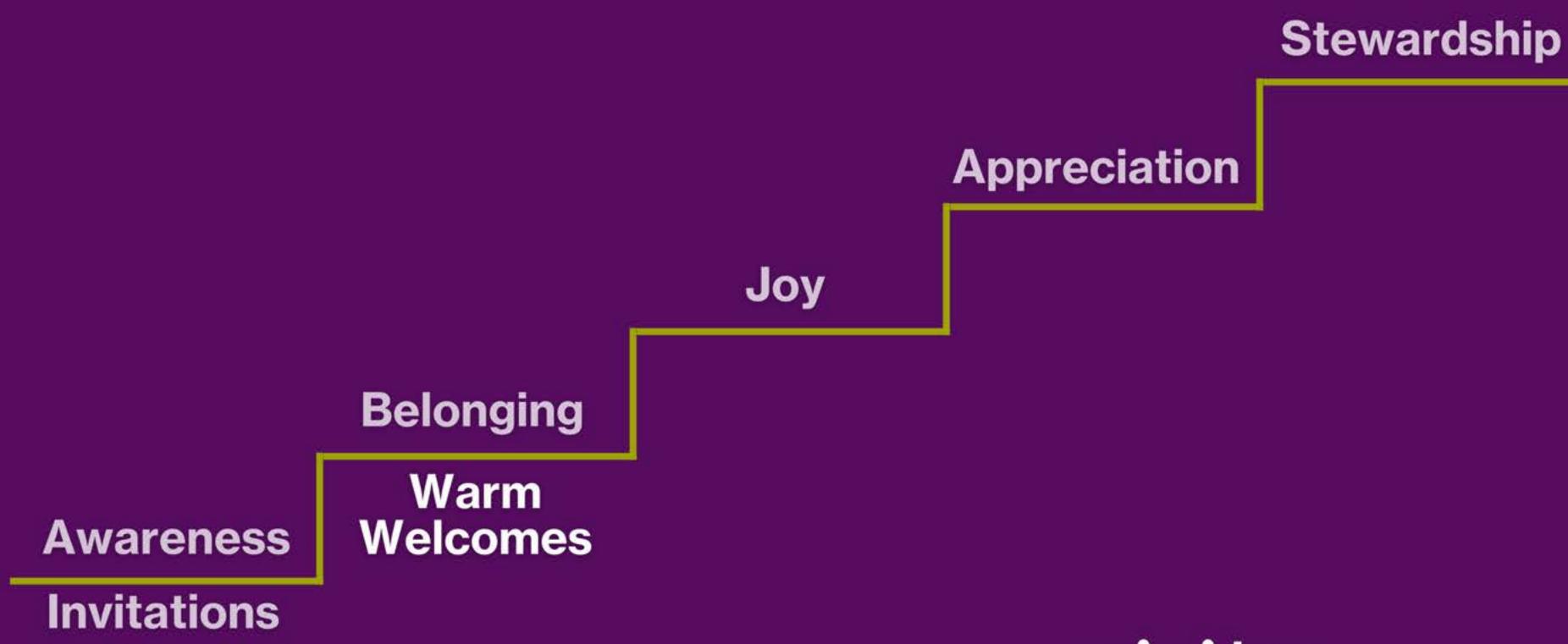
our <u>visitor</u> services





Barriers

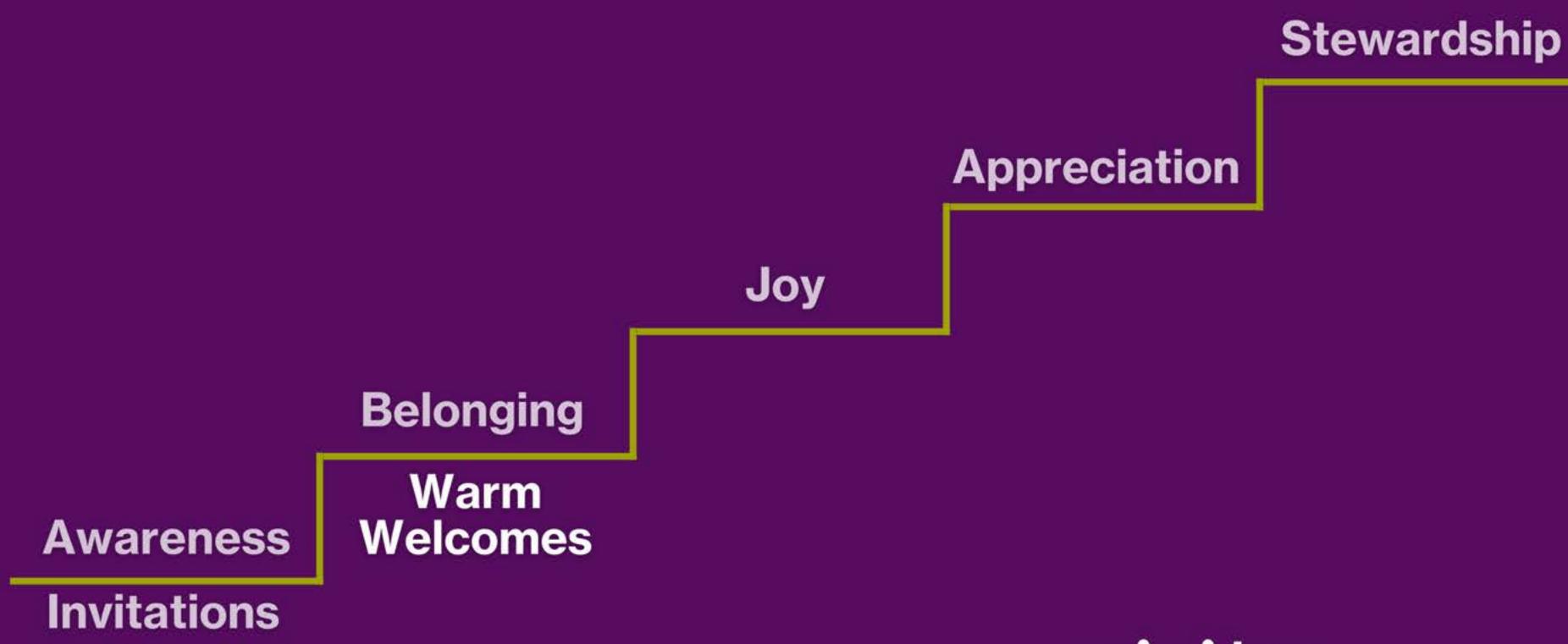




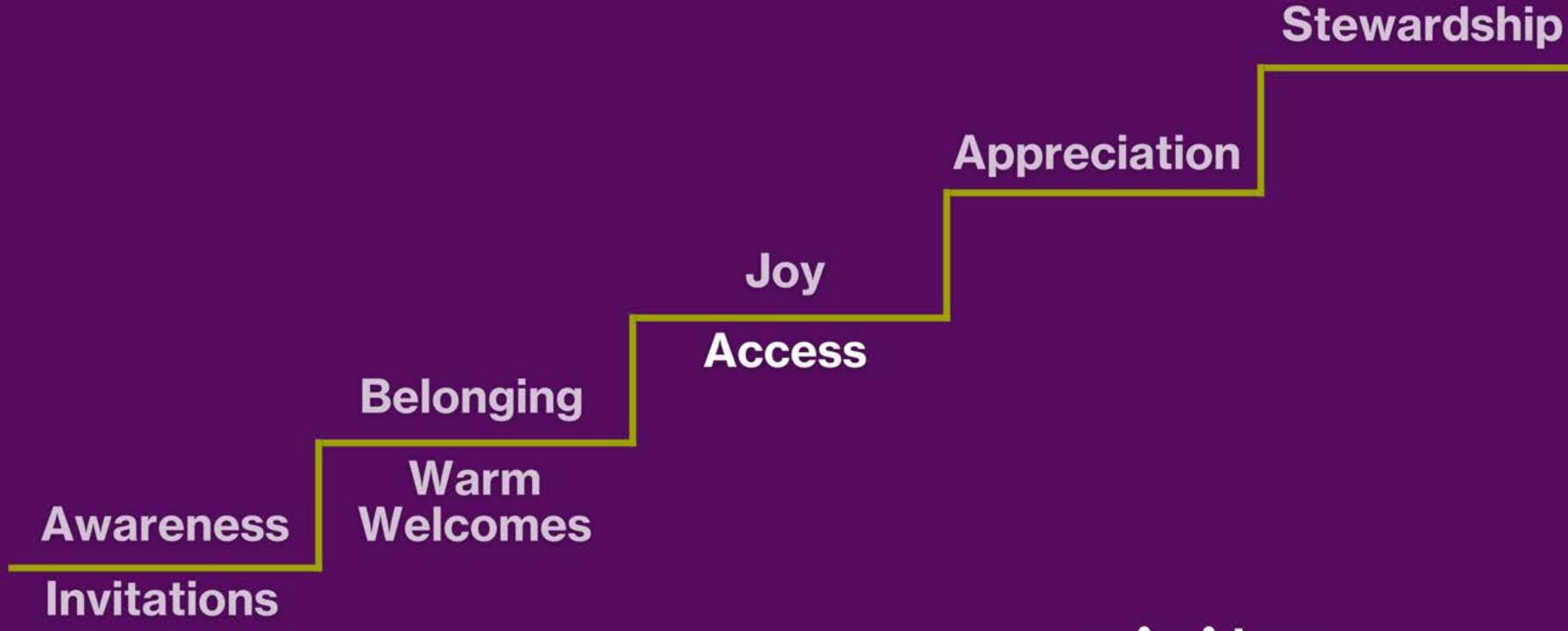
our <u>visitor</u> services

Inclusion is an Action

Inclusion is an *Action*Belonging is the *Outcome*



our <u>visitor</u> services



our <u>visitor</u>services





Which are you more likely to help protect?

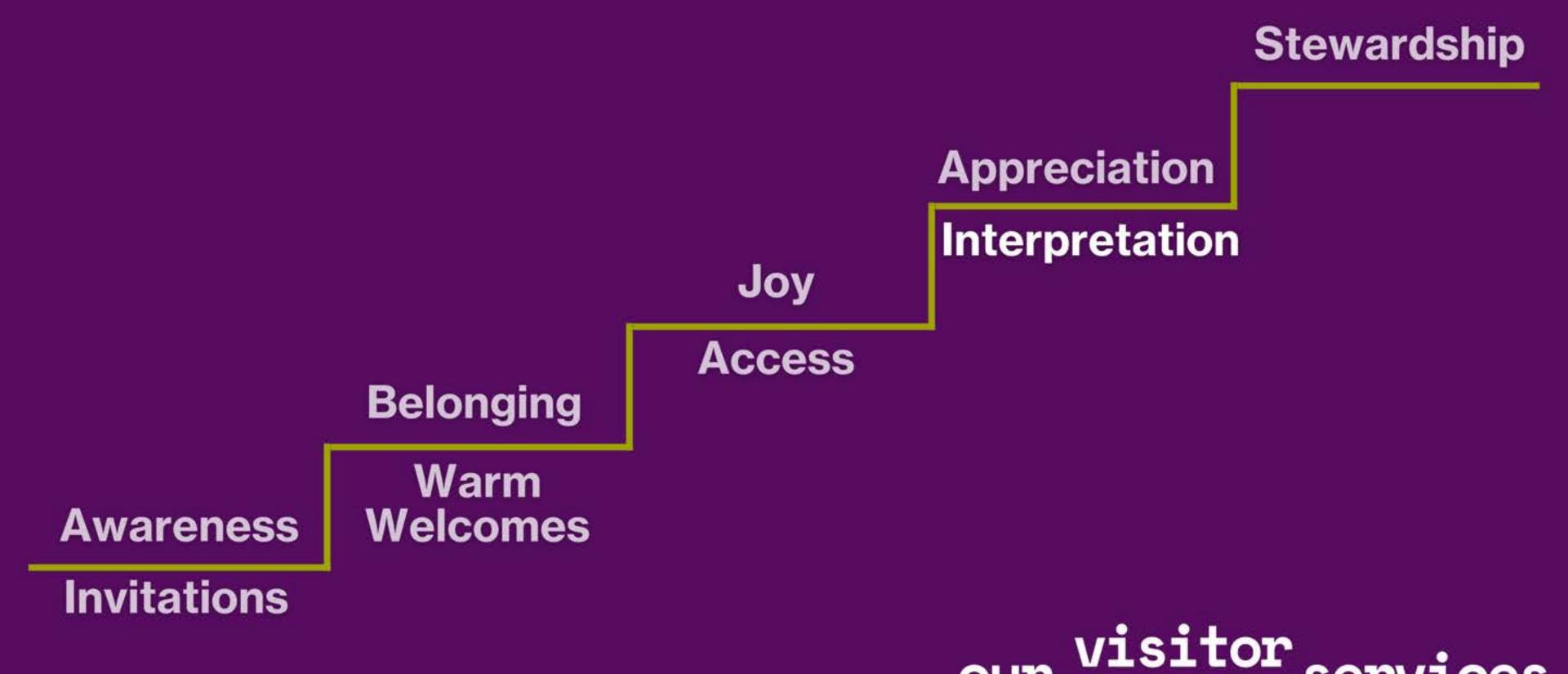


What are things you notice?

What do you wonder?

What does it remind you of?





Interpretation changes hearts and minds

Stewardship Calls-to-Action **Appreciation** Interpretation Joy Access Belonging Warm Welcomes Awareness **Invitations**

our <u>visitor</u> services

Vision

Stewardship

Calls-to-Action

Appreciation

Interpretation

Joy

Access

Belonging

Warm

Welcomes

Awareness

Invitations

Stewardship Calls-to-Action **Appreciation** Interpretation Joy Access Belonging Warm Welcomes **Awareness Invitations** Action

This is Our Map

Stewardship

Calls-to-Action

Appreciation

Interpretation

Joy Access

Belonging

Warm Welcomes

Awareness

Invitations

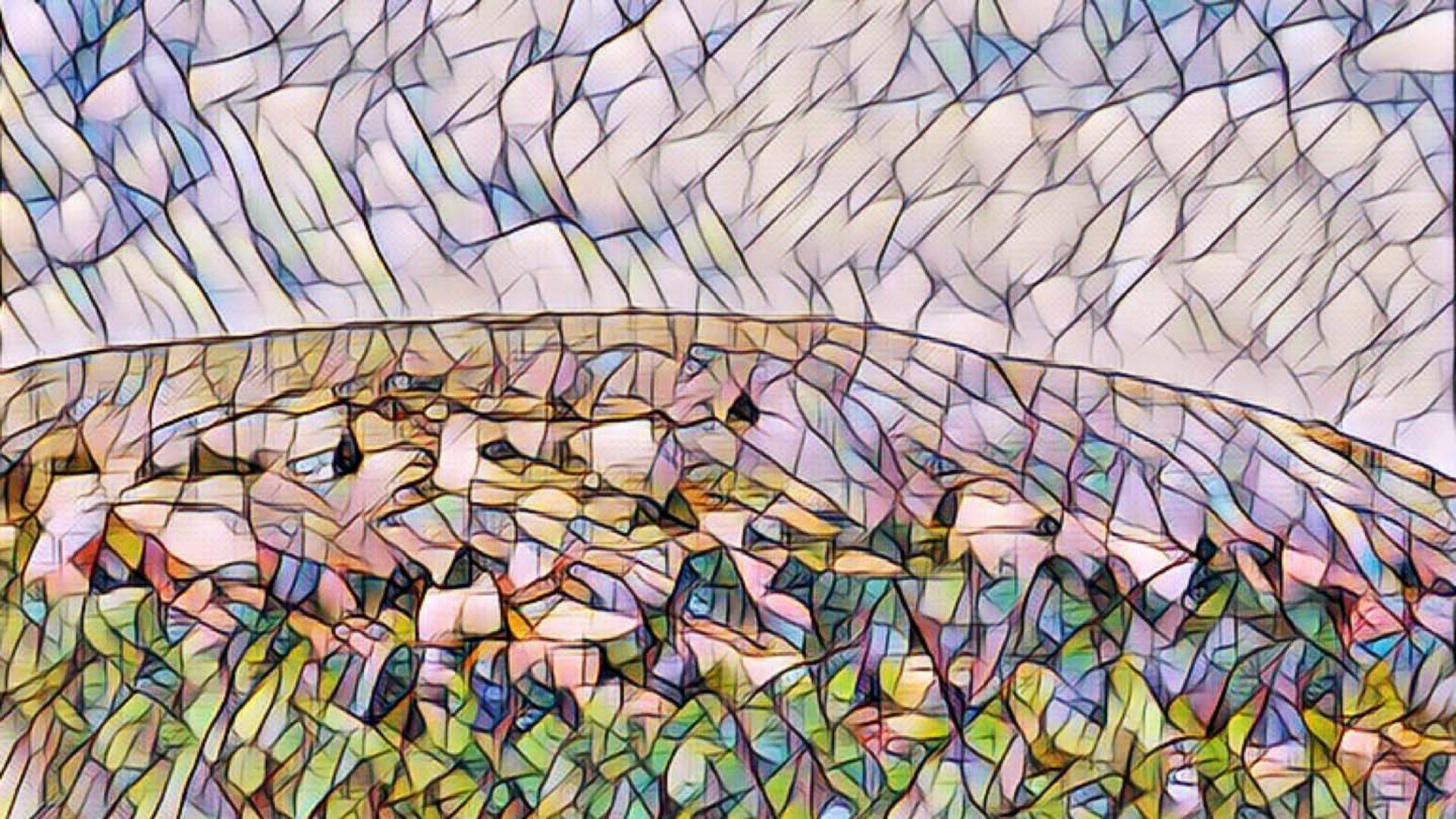
Action

So What?



The Hill Country Alliance

Stewardship Call-to-Action Appreciation Interpretation Joy Access Belonging Warm Welcomes Awareness **Invitations**







Thank You!



Ky Harkey

Ky@TheVisitorExperience.org

The Visitor Experience